

## **FLYER**

**051-287**  
**February 20, 2001**

**TO: Chief, HRMS**

**SUBJ: New Flyer Procedures Now Effective**

Now that the Federal Employees Health Benefits (FEHB), Federal Employees' Group Life Insurance (FEGLI), and the Thrift Savings Plan (TSP) Programs have been completely rolled in to the VA Shared Service Center (SSC), the procedures on the issuance of flyers to HRM offices regarding these programs have been changed.

The Customer Advisory and Consulting Group (CACG) at VA Headquarters will issue information to the SSC, including certain VA Headquarters individuals who are currently on the flyer distribution list, concerning these programs. The SSC will in turn issue their instructions and guidance to VA HRM offices on the SSC Flyer letterhead.

The CACG will continue to issue flyers to HRM offices on an occasional basis, such as those related to the retirement programs, nationwide conference calls that we conduct, and those related to surveys requested by the Office of Personnel Management (OPM) and the Federal Retirement Thrift Investment Board (TSP), etc.

Flyers issued by the CACG will still be posted on the OHRM intranet site at [vaww.va.gov/ohrm](http://vaww.va.gov/ohrm).

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